

FACILITIES

- Onsite Parking
- Disabled Parking Spaces
- Patient Toilets
- Disabled Toilets
- Baby Changing Room
- Bike Parking
- Confidential & Safe Spaces
- 24-hour CCTV
- Wheelchair Friendly

Please note park at your own risk.



CONTACT US

Whiteacres Medical Centre
Maple Rd
Malvern
WR14 1GQ
01684 577029

whiteacres.reporting@nhs.net

We are open Monday to Friday (excluding Bank Holidays).

Triage is open from 08:00.

Emergency phone line is open 08:00-18:30.

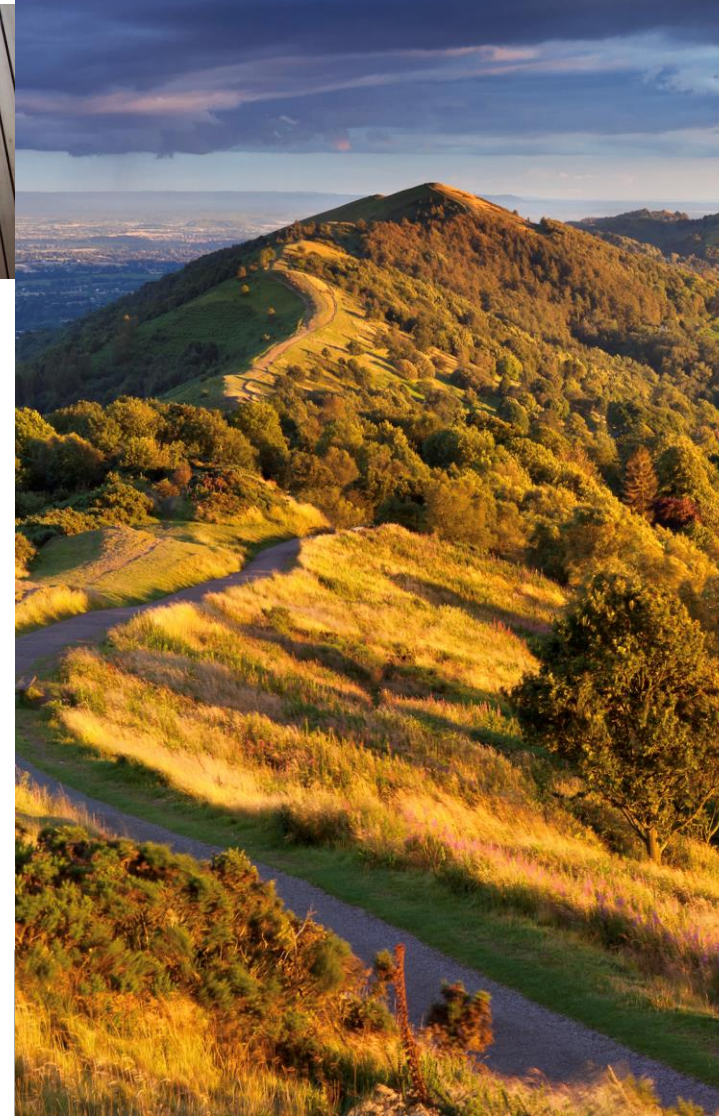
Appointments line is open 08:30-18:30.

COMPLIMENTS & COMPLAINTS

We would love to hear if we have done things right or if we haven't, please send your feedback to:

whiteacres.reporting@nhs.net

Alternatively, you can speak to a member of staff who will try and resolve the matter promptly for you.



Armed Forces veteran friendly accredited GP practice



Care Quality Commission
Rated GOOD



UNIVERSITY OF BIRMINGHAM

Whiteacres Medical Centre

<https://www.whiteacresmc.co.uk/>

01684 577029

HOW TO MAKE AN APPOINTMENT

FOR A DOCTORS APPOINTMENT

The surgery is total triage. What this means for patients is that if you would like to see or speak to a doctor, a triage form must be submitted via the triage form online using the QR code below or <https://florey accurx.com/p/M81039>



If you are unable to complete the triage form and need help, please contact the surgery and a member of our admin team will be more than happy to submit this on your behalf.

FOR A NURSE APPOINTMENT

Call the surgery for all nursing appointments and they can be booked in directly.

FOR ANYTHING ELSE

Please call the surgery.

SERVICES WE PROVIDE

- Blood Tests (Adults & Children)
- Blood Pressure Checks
- ECGs
- Vaccinations/Immunisations
- Dressing/Wound Checks
- Contraceptive Pill Reviews
- HRT Reviews
- Cervical Screenings
- Stocking Measurements
- New patient Health Checks
- Diabetes Reviews
- Respiratory reviews
- Wellbeing Reviews
- Travel Advice
- Coil & Implant Clinics
- Steroid Clinics

MEET OUR TEAM

Doctors

Dr J Lavin
Dr Findlay
Dr Remedios
Dr Thompson
Dr S Lavin
Dr Daniel
Dr Currie
Dr Clayton
Dr Lewsey
Dr Hanna

We are an established teaching surgery, working closely with the University of Birmingham, who receive constant and regular guidance from a GP.

Nursing Team

Nurse Sarah Curtis
Nurse Sharon Freeman
Nurse Jane Garner
Nurse Rachel Perry
Nurse Rachel Troth
Jane Newey
June Woodall
Lianne Coleman
Beveley Jeynes

We have an experienced administration team of 17 staff, who support the clinicians, help run our practice and provide a high standard of customer service to all patients. An operations manager who helps with changes and improvements in the practice and a deputy manager who runs the surgery alongside our managing partner.

